INDITION COMMERCE

Data Migration and Import

Feature List — everything it brings across, and everything it does to make the move safe.

Data Migration and Import V1 · October 2, 2026

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What comes across

- Customers, with their addresses as default billing and shipping addresses.
- Products, with SKUs, stock on hand, prices, store listings, descriptions and images.
- Categories, one per department in your old system, with an optional department attribute group.
- Vendors, matched to the ones already in your store by name.
- Every completed sale: the order, its line items, its payments and its balance.
- Gift card payments, recorded as a Gift Card tender so every order adds up.
- Serial numbers sold, on the order line and in your serial register.
- Repair work orders, open and closed, with the items serviced, parts and labour, and payments.
- Guest checkouts that belong to no customer, found by sweeping your old system's orders screen.
- Old product web addresses, kept as redirects to the new product pages.

Where things land

- Each order goes to the store for its kind of sale: counter sales and web orders separately.
- Each counter sale goes to the location of the till it was rung up on.
- Each web order collected in a shop goes to the shop the customer chose.
- Other web orders stay in your online store, with no location unless you choose one.
- Each work order goes to the repair location recorded for it.
- Several tills or old locations can map to one of your locations.
- Each order gets the delivery method for how it was handed over: counter sales are always In Store Purchase, and web orders were collected or shipped.
- Orders take new numbers from your store's own sequence; work orders take your repair numbering.

Safe by design

- Read-only: nothing in your old system is ever changed.
- A trial run of every kind of data before anything is written, and only a clean trial is written.
- Extract only mode: read everything, look at it, and approve before anything moves in.
- A sample mode that reads the first 1,000 of each kind in minutes.
- Existing customers (same email) and products (same SKU): skip, merge or replace, your choice.
- Nothing is guessed where it matters: questions with more than one sensible answer wait for yours.
- Every record written is recorded, with what it was before.
- Undo the whole migration from the report; records edited since are left alone and listed.

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Runs on its own

- Works in the background; you can close the page.
- Signs in to your old system again by itself when a session ends.
- Pauses for a new sign-in if the password stops working, keeping everything already read.
- Carries on from where it saved if anything interrupts it.
- Reads at a pace you set, from one record every ten seconds to ten a second.
- Emails you when it has finished, if you ask it to.

See everything

- A step-by-step journey: Connect, Decisions, Review data, Progress, What arrived, Report.
- Every record read, as a table, one by one, or as CSV downloads and a full archive.
- How the records link up: orders to customers, sold products to the catalog.
- Live progress for every kind of data, updating as it moves.
- What arrived, counted from your own store, with the reasons anything was left out.
- A migration report with every step, every decision and every reason.

For support

- A migration console with every migration, its log and its runs.
- Per-kind trial runs and imports, and per-run undo.
- A record browser for customers, orders and products as your old system sent them.
- Re-reading parts of a store: guest checkouts, customers, products.
- Copying a finished read to try a different set of decisions.
- Endpoint discovery for working out what an old system can provide.

Security

- Sign-in encrypted at rest and never shown.
- Sign-in kept 30 days, or deleted on request.
- Screens and actions controlled by your store's own permissions.
- The app can be switched off at any time; it carries on where it left off.

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