INDITION COMMERCE

Customer Order Store Location: Setup Guide

What has to be in place for staff to choose a store location on Checkout Cart, and how to install Customer 5.14.7.

Customer Order Store Location Documentation · October 29, 2026

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Requirements

REQUIREMENT	WHY
Customer module 5.14.7	Contains the Store Location panel and the Complete Order checks
In-Store Pickup module installed	Store locations and In-Store Pickup orders live there. Without it the panel does not appear
At least one active store location per Ecommerce Store	A cart with anything other than a scheduled class cannot be completed without one
Stripe (or another gateway) enabled for card payments	Only needed for orders that take a payment

Install

1. Update the Customer module to tag 5.14.7.
2. Run the module migrations. `Patch_ICV_1454_BackfillCartBuilderInStorePickupOrders` runs once and adds In-Store Pickup rows for earlier cart-builder orders. An order with no class location, no single pickup location, no saved store search and no preferred store location is skipped and logged.
3. No new permissions are needed. Anyone who can use Checkout Cart sees the panel.

Make a store location available

A store location appears in **Available Store Locations** only when all of these hold. They are the rules the storefront uses for in-store pickup.

1. **It is active.** Inactive locations are not listed at all.
2. **It passes the site's pickup eligibility.** The flags are set per site by Indition in In-Store Pickup's pickup eligibility settings: Active, Store Pickup, Ecommerce Status, System Approve Status and Order Acceptance Status. When nothing is set, Active and Store Pickup are required. Each flag is a toggle on the store location's own screen.
3. **It belongs to this site's Ecommerce Store.** A location in another Ecommerce Store is listed as unavailable: "Its Ecommerce Store is Test Store, and this order is placed in Online Store."
4. **No vendor rules it out.** When a vendor in the cart restricts its products to certain store locations (Vendor > Store Locations), other locations are listed as unavailable: "Not a store location for vendor ..."

Class locations

Scheduled classes always go to their class location and need no choice. A class's location is set on its sub-product. The sub-product screen finds the location by its address text, so two store locations with the same

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address resolve to the same one. Give each store location its own address.

Card payments with Stripe Connect

A card is saved under the Stripe account that charged it. Cards saved before a store was connected to Stripe Connect cannot be charged through the connected account; Complete Order refuses them with "The selected payment method is not available for this store." Add the card again on Checkout Cart.

Check the setup

1. Open a customer, build a cart with a product, and open **Checkout Cart**.
2. The Store Location panel lists the expected locations. Any location you expected to see but find under Unavailable Store Locations shows why.
3. Complete a test order and check that it appears under **In-Store Pickup › Orders** for the chosen location.

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