INDITION COMMERCE

Customer Order Store Location: Feature List

Orders placed for a customer from the admin customer screen now name the store location that sells them, and every one is recorded as an In-Store Pickup order. Customer 5.14.7 (ICV-1454).

Customer Order Store Location Documentation · October 29, 2026

© 2026 Indition Corp. All rights reserved. Indition™ and the Indition logo are trademarks of Indition Corp. All other product names, logos, and brands are the property of their respective owners.

Store Location panel on Checkout Cart

- A **Store Location** panel sits above the Billing Address panel on **Checkout Cart** whenever the cart holds an item that is not a scheduled class.
- **Available Store Locations** is a dropdown of every location that can sell the order, sorted by name, each shown with its address.
- **Unavailable Store Locations** lists every other active location with the reason it cannot sell the order and an **Open store location** link that opens its screen in a new tab. The list scrolls once it passes four lines.
- Inactive store locations are left out entirely.
- When the site has a single active location and it can sell the order, it is used without showing the panel. When several are active but only one can sell, that one is selected for you.
- A location is judged by the same rules the storefront uses for pickup: the site's pickup eligibility settings (for example Active and Store Pickup), the location's Ecommerce Store, and vendor store location restrictions.

Complete Order checks

- Complete Order is refused when no location is chosen: "Choose the store location to complete this order."
- The choice is checked again on the server, because locations can change while the page is open. A location that can no longer sell is refused with its reason, for example "Stuart cannot sell this order. Store Pickup is off."
- With no active location at all, the panel says so and links to Store Management, and Complete Order is refused.

In-Store Pickup orders

- Every order placed with Complete Order is saved as an In-Store Pickup order, with the order's delivery method copied onto it.
- A scheduled class order goes to its class location. Every other order goes to the chosen store location.
- A cart that splits into several orders (for example a class and an accessory, or classes at two locations) records each order at its own location.
- Saving the order logs its *order placed* activity and queues the In-Store Pickup emails and text messages, as a storefront pickup order does.
- The staff member's own store location and preferred store location are left untouched.
- The order confirmation's **Open Order** link opens the In-Store Pickup order history.

Storefront carts from the Carts tab

- A cart the customer filled on the storefront can be completed from the customer's **Carts** tab with **Checkout**, including orders that take a payment. Before this release such an order was refused with "This e-mail address

© 2026 Indition Corp · Indition™ is a trademark of Indition Corp. All rights reserved.

is already used by another user."

Payment options restored

- The Stripe card form and the customer's saved cards appear again on Checkout Cart, and saved cards can be charged.
- Free Item promotion removal, the POS quote link and Authorize.Net customer profiles work again where those modules are installed.

Consistent messages

- Every message popup on Checkout Cart shows its text and buttons at 16px.

Earlier orders

- A one-time patch adds the missing In-Store Pickup rows for orders placed from cart-builder carts before this release.

© 2026 Indition Corp · Indition™ is a trademark of Indition Corp. All rights reserved.