



INDITION COMMERCE

Class Mass Duplicate — FAQ

Answers to the questions administrators ask most about repeating
classes and copying sub-products.

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Choosing the right action

What is the difference between Mass Duplicate Class and Mass Duplicate?

Mass Duplicate Class, on the class page, makes new classes: one per date, each with all of the class's sub-products. Mass Duplicate, on a sub-product page, adds new sub-products to the same class: one per date, at that sub-product's time and location.

I only need one more copy. Which action do I use?

Duplicate Class on the sub-product page. It asks for a new SKU and makes one copy with the same date, time and seats, and 0 reserved seats.

Why does my menu say Duplicate Sub-product instead of Duplicate Class?

The action is called Duplicate Class on class sub-products and Duplicate Sub-product on every other product type. It works the same way.

Why don't I see Mass Duplicate Class?

It appears only on a saved class with at least one dated sub-product, and not in Schedule Product Changes mode. Mass Duplicate on a sub-product appears only when that sub-product has a date.

Repeat rules

Can I repeat on the 15th and on the second Tuesday in the same rule?

No. A monthly rule uses either dates of the month or weekdays of the month. Run Mass Duplicate twice if you need both.

What happens to the 31st in a 30-day month?

The class falls on the month's last day: April 30, for example, and February 28 or 29.

What if two of my rows land on the same day?

They make one class on that date, not two.

Can a series repeat forever?

No. Every series ends after a number of classes or on an end date, so you always know how many classes will be created.

Is there a maximum number of classes?

No. Very large runs take longer because they are created in one request.

How does "every 2 weeks" count?

From the week of the start date. After a class on Sunday, "every 2 weeks on Sunday" lands two weeks later, the way a calendar app counts it.

Dates

Why didn't my series start this week?

New dates always come after the latest existing date: the latest among the class's sub-products for Mass Duplicate Class, the sub-product's own date for Mass Duplicate. The line under Ends in the dialog tells you which date that is.

My class is in the past. Will it create past classes?

No. When the source's date has passed, the series starts today, and today itself counts if it matches the rule.

The end date is refused. Why?

No date of the rule falls between the start and the end date. Choose a later end date, or end after a number of classes.

What gets copied

Are seats copied?

Total seats are copied. Reserved seats always start at 0.

Are prices, add-ons and related sub-products copied?

Yes, as they are on the source.

Is the class description updated with the new dates?

No. Content is copied exactly. If it mentions a date, edit it on each new class.

What about multi-session classes?

Every session moves by the same number of days as the first session. Times are kept and the availability cutoff stays on the same session.

SKUs and clashes

How are SKUs created?

The source SKU plus the date, for example `class101-20261224`, shortened to fit 32 characters. If that SKU exists, `-2`, `-3` and so on are added.

What is a clash?

Two sub-products starting at the same time on the same date. The dialog lists clashes before creating anything. Go Back to change the rule, or Create Anyway.

If something fails halfway, am I left with half a schedule?

No. All the classes of one run are created together or not at all.

Storefront

Why don't customers see my classes for next year?

The class calendar widget decides how far ahead it shows classes. Extend its range in the widget settings.

Where did the Reference Prices card go?

It is hidden on class sub-products in this release. The system price levels are still saved with the sub-product.